



### **TIISA 2020**

## Post-Graduate Student Workshop Trade & Investment in Services

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"Servicification of Manufacturing Firms: Evidence from China"





Trade & Investment in Services Associates (TIISA) Network

## Content

## • What is "Servicification"? How to measure?

## • What is "Servicification" like in China?

# What is "Servicification"?

- The increasing input & output, use and sales of services in manufacturing firms are "servicification" of manufacturing" (Low, 2013; Lanz et al.; 2015)
- service inputs by manufacturing firms (outsourcing and offshoring. And the fact of output are sold together with goods as "solutions" or "bundles" (Miroudot, 2019)

# Phenomenon of "Servicification"

- Sourcing and using service, the rise of use in manufacturing in Australia [Breunig and Bakhtiari (2013)], Spain [Merino and Rodr'iguez (2007)], Dutch [Timmer and de Vries (2015)], the United Kingdom [Sako (2006)], the United States [Berlingieri (2013)] and Japan [Jiang et al. (2007)].
- Sell and export services, manufacturing firms increasingly take part in sales service, such as Finland [Pilat and Wölfl (2005)], France [Crozet et al. (2014)], Germany [Kelle (2013)], Austria [Walter and Dell'mour (2010)] and Sweden [Lodefalk (2014)]

# How to measure "Servicification" ?

- Due to data limitation, it is difficult to measure the extent of "in-house" servicification (Lodefalk, 2014).
- Some studies used the **share of service employment**. (Miroudot and Cadestin, 2017)
- Some recent researches take use of **Input-Output tables (IOTs)** as input side (Timmer et al., 2015, Thangevelu et al., 2018).
- From output side, by the share of service in total sales (Crozet and Milet, 2017) or questionnaire and censuses of whether to offers service (Dash, 2013)(Neely, 2014).

# How we measure "Servicification" ?

• We have provided a more precise method to measure servicification from the perspective of service "output".

• We directly use **service production sales** of China manufacturing firms.

# **Data Source**

- Our data comes from **databank of listed firms** by **WIND database**, <u>https://www.wind.com.cn/en/edb.html</u>
- reserved 2,215 manufacturing firms after screen out abnormal firms
- We downloaded each firm's statement of operating revenues table and listed all intuitive products. We got 11,023 types of products, and picked out service products
- The final **setting contains 18 service industries.** We then sort out the service product and added up in the 18 industries for each firm
- Then we got 279,090 observations of 2,215 manufacturing firms in 18 services industries from 2010 to 2016

	2018-12-31	2017-12-31	2016-12-31	2015-12-31	2014-12-31	2013-12-31	2012-12-31	2011-12-31
Total Operating Revenues	256, 490. 13	233, 093. 22	187, 600. 65	129, 507. 61	30, 718. 13	30, 444. 82	33, 148. 08	1, 398. 08
Products	256, 490. 13	233, 093. 22	187, 600. 65	129, 507. 61	30, 718. 13	30, 444. 82	33, 148. 08	1, 398. 08
Locomotive operation and maintenance	159, 355. 33	114, 882. 28	81, 397. 35	76, 559. 85				
Traffic signal system	47, 118. 02	39, 909. 39	33, 951. 71					
Public works maintenance	28, 550. 36	49, 784. 01	30, 863. 77					
Power supply system operation	7, 773. 89	14, 579. 33	12, 767. 11	14, 866. 19				
Finance lease	370.07							
Hotel			17, 793. 47	30, 609. 32				
Station and depot dispatching				976.02				
Locomotive running preparation								
Catering Service					12, 991. 57	12, 484. 82	13, 537. 99	
Accomodation Service					9,074.20	8,913.99	10, 502. 14	
Leisure Service					4,867.59	4,620.66	4, 327. 25	
Entertainment Service					2, 112. 52	2, 700. 55	3, 128. 95	
Realty management					1, 166. 31	1, 116. 60	1,025.57	
Merchandise trade							22.97	
Products Before 2012								913.79
Other Main Business	13, 322. 47	13, 938. 21	10, 827. 24	6, 496. 24				
Other Business					505.94	608.21	603.21	
Location	256, 490. 13	233, 093. 22	187, 600. 65	129, 507. 61	30, 718. 13	30, 444. 82	33, 148. 08	1, 398. 08
China Mainland	252, 525. 21	232, 688. 16	187, 364. 63	128, 996. 67	30, 212. 19	29, 836. 62	32, 544. 87	1, 398. 08
Overseas	3, 964. 92	405.05	236.02	510.94				
Others					505.94	608.21	603.21	
营业成本	131, 019. 33	119, 119. 08	88, 600. 81	68, 013. 77	16, 975. 14	16, 684. 34	16, 876. 34	1, 101. 72
产品	131, 019. 33	119, 119. 08	88, 600. 81	68, 013. 77	16, 975. 14	16, 684. 34	16, 876. 34	1, 101. 72
机车车辆运营维护系列	82, 613. 68	61, 511. 46	35, 203. 59	39, 071. 58				
轨道交通信号系统	22, 231. 77	19, 218. 88	15, 523. 06					
工条维护系列	15. 360. 84	26. 227. 86	16. 345. 37					

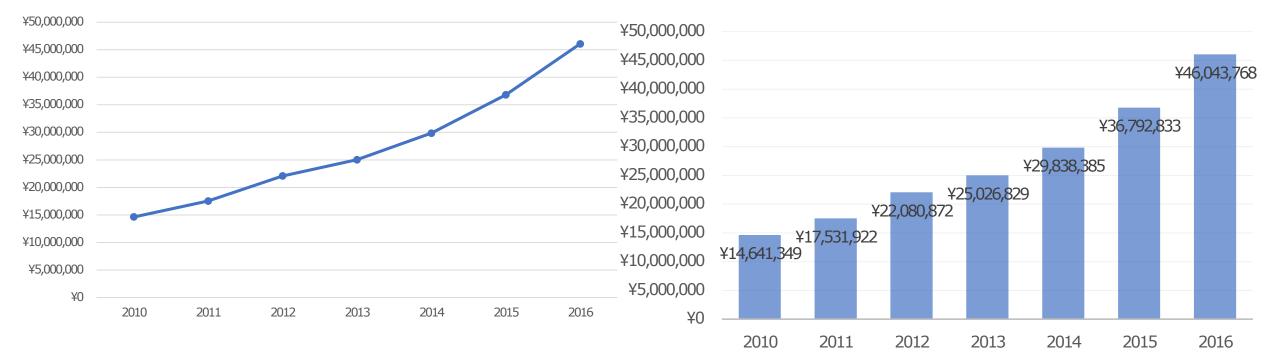
# Several China Cases of "Servicification"

- Shanghai Huawei, a subsidiary of Huawei, decide to no longer produce and sell traditional devices, only focused on technology service business such as R&D, KPO.
- GAC Honda, a large car company in Guangzhou. After 2012, the company chose to produce more outsourcing services such as logistics, KPO and advertising. From 2012 to 2017, they has reduced tax burden by 5% due to cost of producing service became lower

## Servicification of China Manufacturing Firms

Total Service Sales of Manuafacturing firms

Total Service Sales of Manufacturing firm

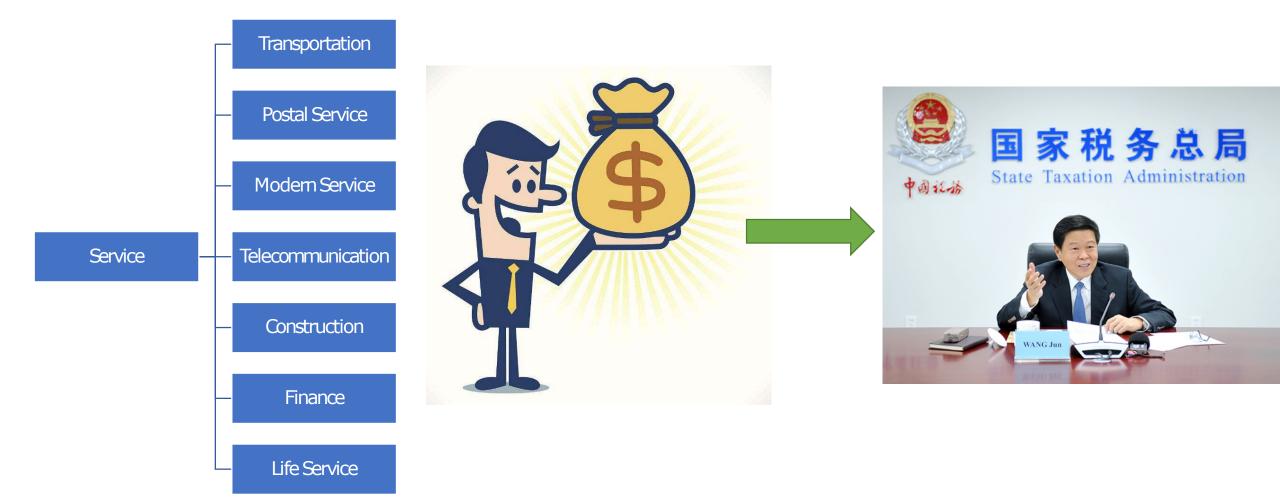


#### Data source: China's listed manufacturing firms from WIND database

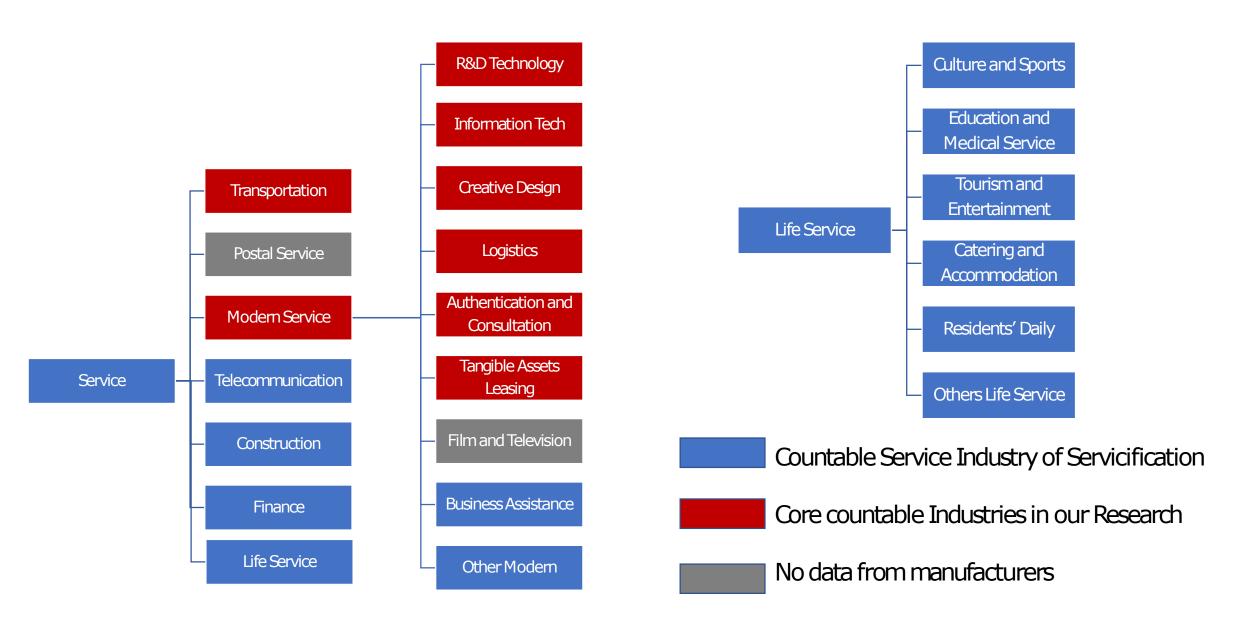
## Trend of Servicification in Industry Level

- Service can be classified into 7 service sectors according to China's State Administration of Taxation
- All **sectors** could be divided into more detailed **industries** Such as: Modern Service & Life Service

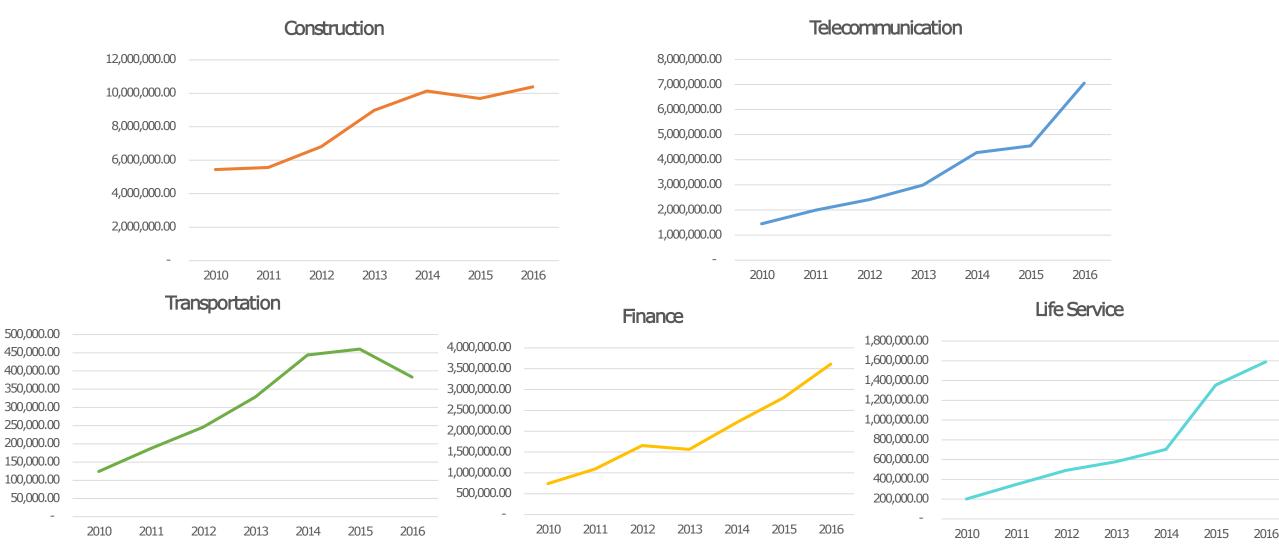
## Classification of tax payable service catalogue By State Administration of Taxation



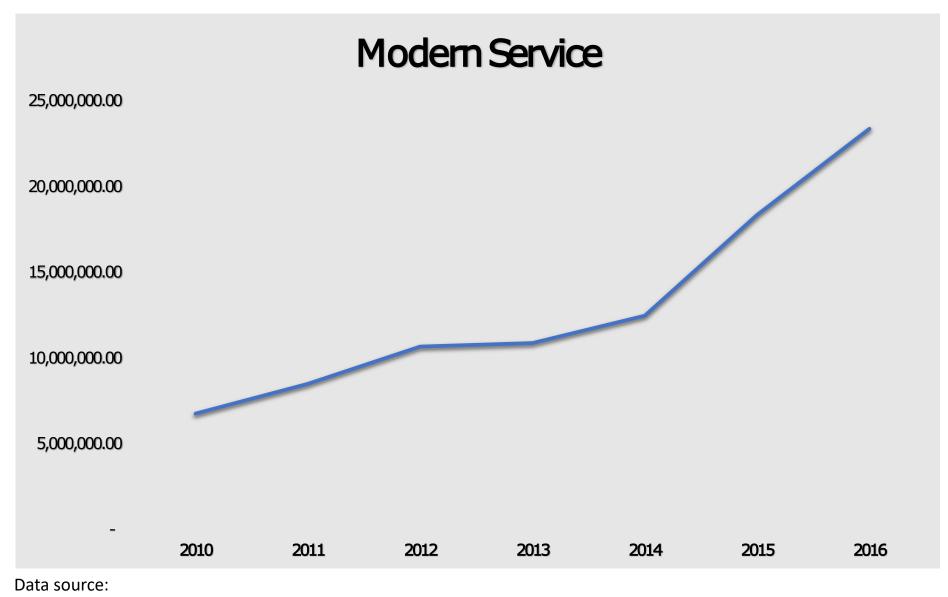
# Modern & Life Service



## Trend of Servicification in Industry-Level

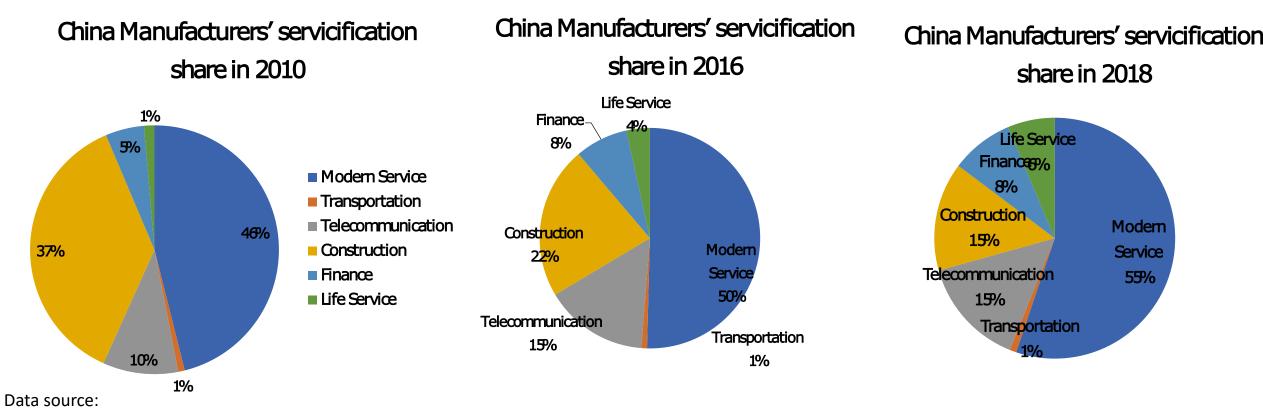


#### Data source: China's listed manufacturing firms from WIND database



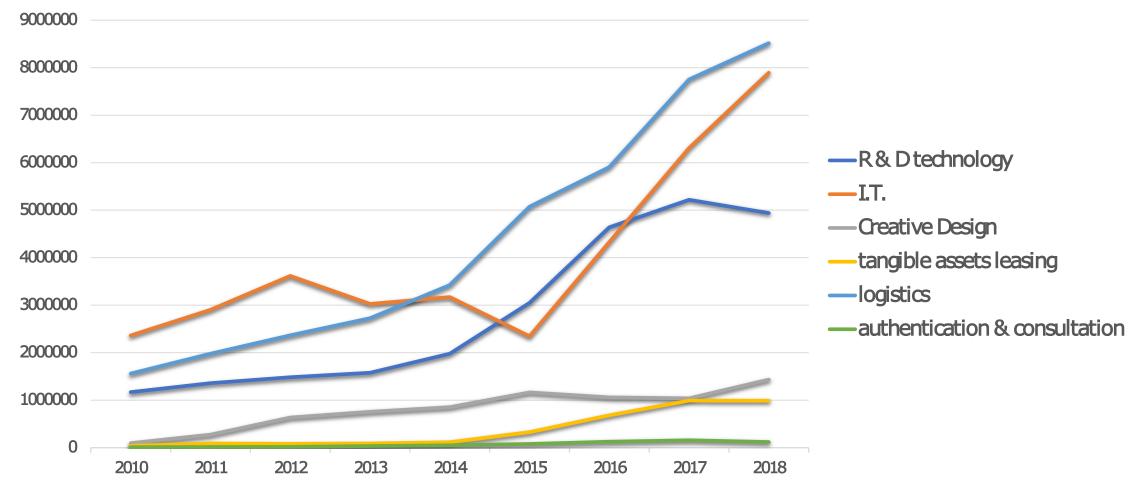
China's listed manufacturing firms from WIND database

## Modern Service in Servicification Share



China's listed manufacturing firms from WIND database

## Trend of Servicification in Modern Services



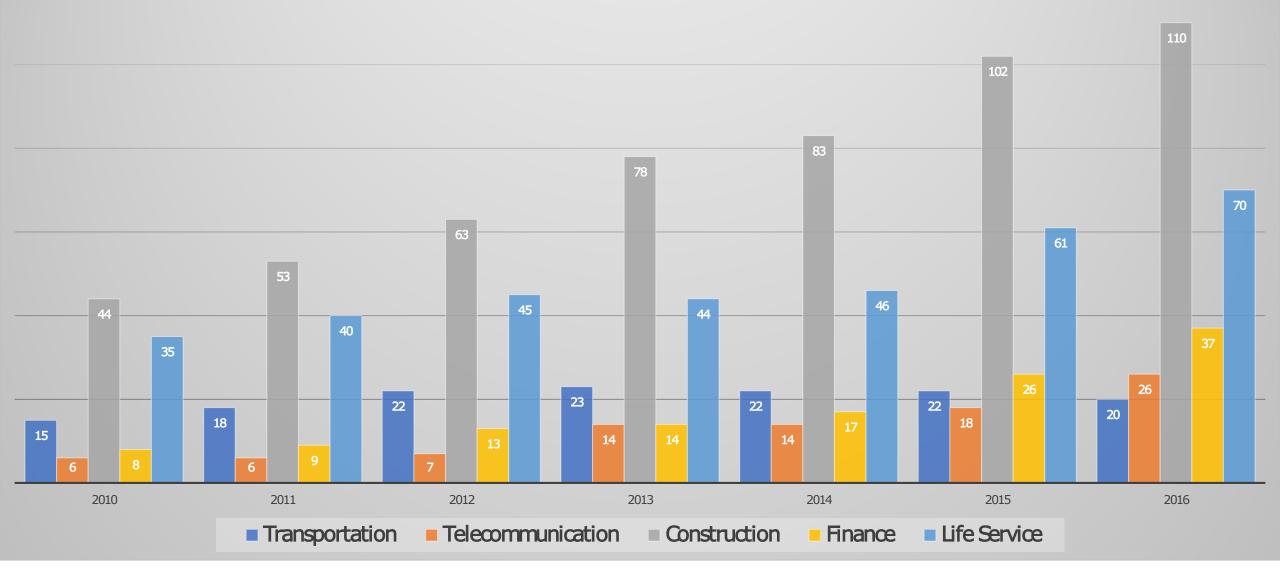
Data source:

China's listed manufacturing firms from WIND database

## Trend of Servicification in Firm-Level

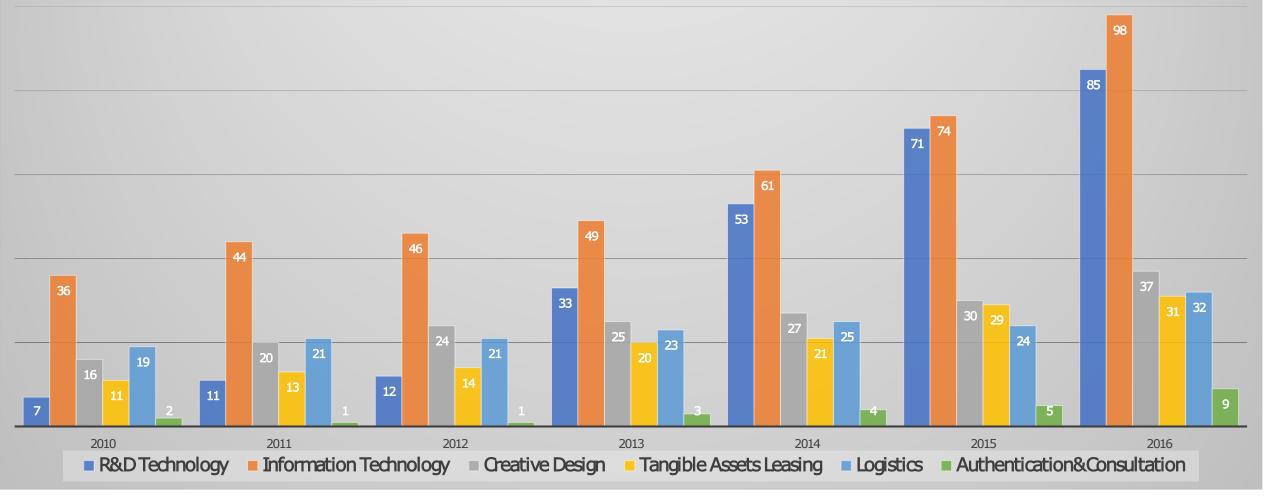
- If a firm provides service, we regard it as servicification firm
- We have counted to the number of servicification firms

## Number of Servicification Manufacturing Firms



Data source: WIND database Estimated by 2215 China's listed manufacturing firms

## Number of Servicification Manufacturing Firms (Modern services)



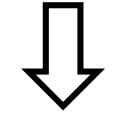
Data source: WIND database Estimated by 2215 China's listed manufacturing firms

## Trend of Servicification in Manufacturers

- We have picked 2,215 manufacturing firms. We wonder what kind of manufacturers like to have servicification.
- Firms are from **27 manufacturing industries** (classification by China Securities Regulatory Commission, **CSRC**)
- We reclassified 27 industries into 9 manufacturing sectors.

# 27 manufacturing industries

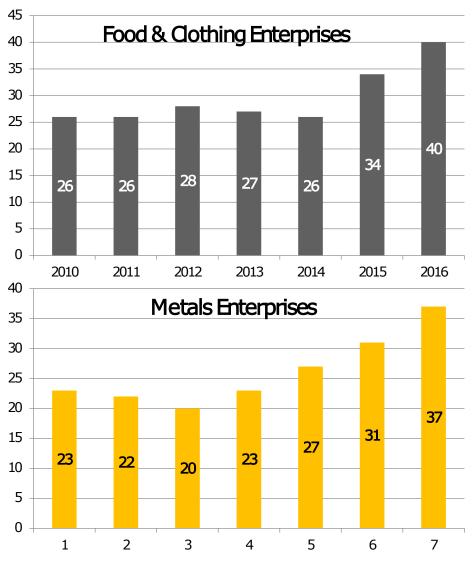
Adjustment to better exhibition



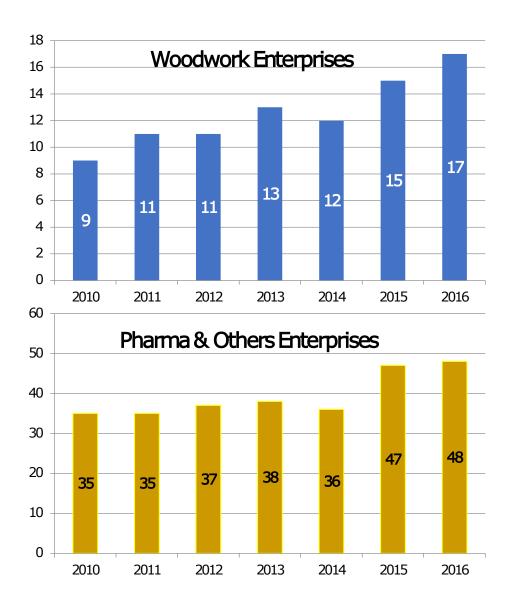
# 9 manufacturing sectors

Agricultural and Food Manufacturing	Food and Clothing		
Wine, Beverage and Tea manufacturing			
Textile Manufacturing			
Clothing Manufacturing			
Leather, Fur, Feather Manufacturing			
Culture Entertainment Products Manufacturing			
Wood and Grass Manufacturing	Wood and Paper		
Fumiture Manufacturing			
Papermaking Products Manufacturing			
Printing and Recording Manufacturing			
Fuel Processing Manufacturing			
Chemical Products Manufacturing	Petro and Chemical		
Fiber Manufacturing			
Rubber and Plastic Manufacturing			
PC and Communication Equipment Manufacturing	IT and Telecommunication		
Non-Metallic Mineral Manufacturing	Mineral and Metal		
Ferrous Metals Processing Manufacturing			
Non-Ferrous Metals Processing Manufacturing			
Metal Products Manufacturing			
General Equipment Manufacturing			
Special Equipment Manufacturing	Instrument		
Instrument Manufacturing			
Transportation Equipment Manufacturing	Transport		
Automobile manufacturing			
Electrical Machinery and Equipment Manufacturing	Electrical		
Pharmaceutical Manufacturing	Pharmaceutical		
Waste Treatment and Utilization			

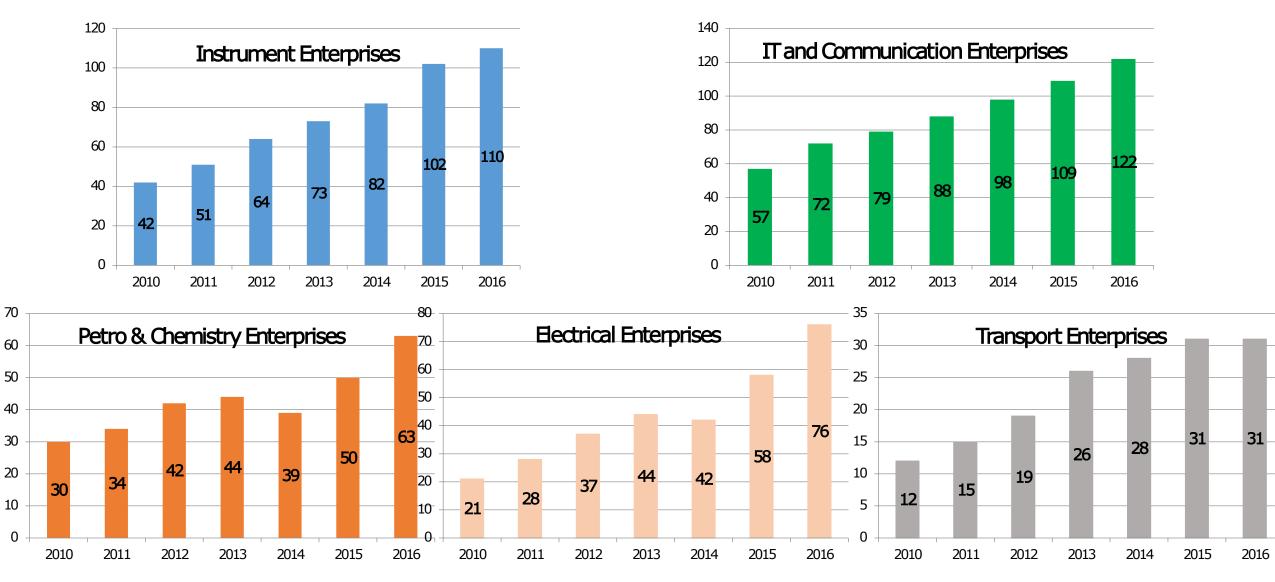
## Trend of Servicification in Manufacturing level



Data source: China's listed manufacturing firms from WIND database



## Trend of Servicification in Manufacturing level



Data source: China's listed manufacturing firms from WIND database

# Trend of Servicification in Province-level

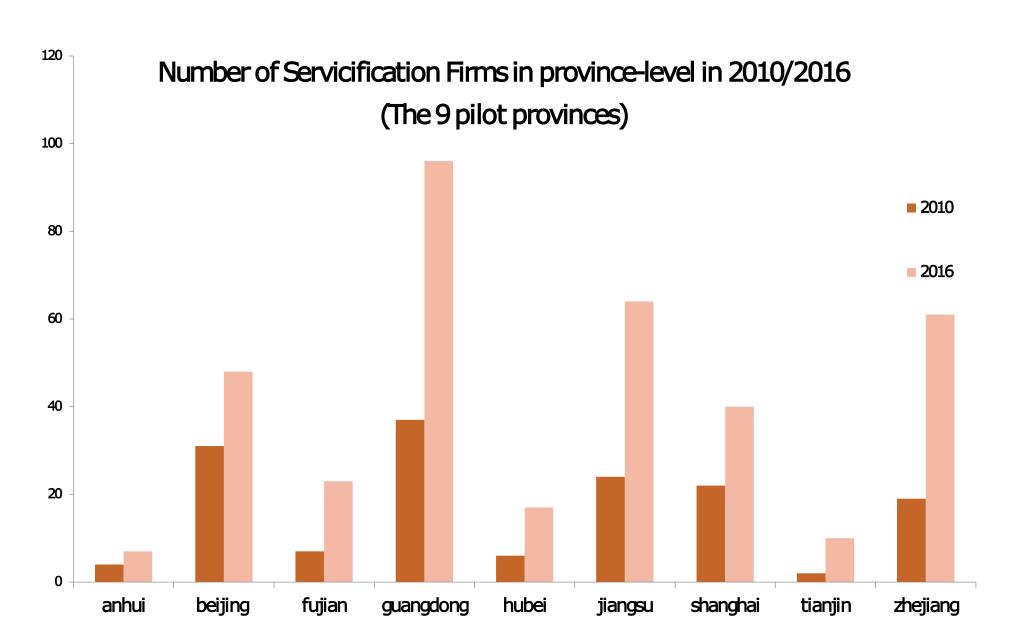
- Each Manufacturing Firm located in one of 31 provinces in China
- There are 2 groups of provinces who take service VAT reform at different time.

 ○ 9 provinces were selected as pilot of service VAT reform in 2012 (Shanghai, Zhejiang, Tianjin... etc.)

⊜ The other 22 provinces are non-pilot provinces

(Shandong, Xinjiang, Tibet...etc.)

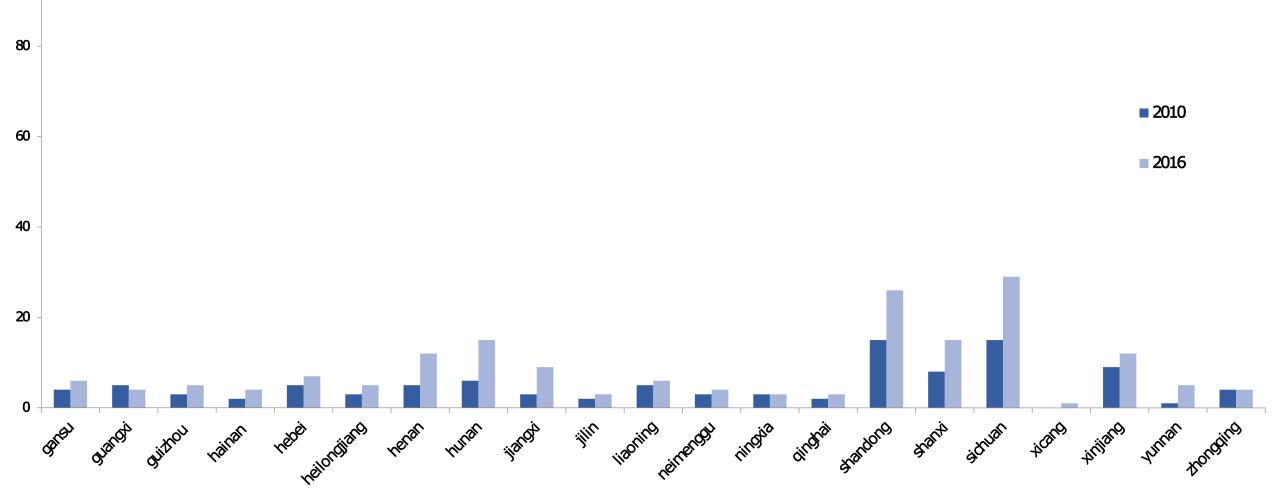
## Trend of Servicification in Province level



## Number of Servicification Firms in province-level in 2010/2016 (The other 22 non-pilot provinces)

120

100



# Thanks for listening and suggesting!

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